

Demand Response: What to know!

Trips are by reservation only. Reservations must be made no later than 2:00 PM the normal business day prior to the trip. Capacity may be limited due to demand; therefore, it is recommended that reservations be made as far in advance as possible.

Generally, appointments should be made after 10 a.m. and be completed by 1:00 p.m.

Morning passengers are picked up between 8 a.m. and 10 a.m.

It is impossible to provide specific pickup times due to same day cancellations and route changes.

Upon arrival, the driver will sound their horn.

If the rider is not ready or does not come out within three minutes, the driver will notify dispatch and proceed with their route.

Passengers that fail to cancel their rides prior to 7:00 a.m. on the day their transportation is scheduled or do not show for their ride are considered a "No Show." Excessive no shows may result in service suspension.

When ready to return home, customers must call the transit office to schedule their return trip. Immediate return service may not be available and customers should be prepared for the possibility of layovers and/or delays. Dispatchers will provide an estimated arrival time.

Fixed Route Public Transportation

Glasgow Connection - Route #1

Monday-Friday
5:40 am—6:20 pm

Cross-County Connection - Route #2

Monday-Saturday
5:30 am—10:07 pm

Elkton-Newark Connection - Route #4

Monday-Friday
5:50 am to 10:21 pm

Reasonable Accommodations

Cecil Transit will make all reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to participate in all of its programs, services, and activities. Requests for special assistants or accommodations should be made in advance by calling the transit office. The ADA does not require the agency to provide accommodations that would change the nature of Cecil Transits programs and services or that would impose undue hardship.

Effective October 10, 2023

CECIL TRANSIT'S DEMAND RESPONSE SERVICE



CALL FOR DETAILS...

Phone: 410-996-5295 #2
www.ceciltransit.com

200 Chesapeake Blvd.
Elkton, MD 21921



DEMAND RESPONSE SERVICE

Scheduled General Public Transportation

Safe, friendly, origin to destination service available on a first come, first serve basis to the general public, seniors and persons with disabilities. For out of county appointments, we require a 2-3 week notice. It may be necessary to reschedule appointments or have a layover to accommodate our routes.

Cecil Transit drivers are not permitted to enter a customer's home or drop-off locations. In addition drivers are not permitted to take wheelchairs up, down stairs, or to/through doors.

Customers that cannot travel independently and/or require assistance beyond boarding and alighting the vehicle must be accompanied by a Personal Care Attendant (PCA). Attendants travel free with customers.

Passengers must be 13 years of age or older.

DCS

We transport to and from the Elkton Center Monday through Friday. The cost for registered participating senior citizens is \$1.00 each way.

FARES

Within Cecil County Up to 25 Miles Round Trip

\$5.00-General Public

\$2.50 - Seniors/Disabled

Within Cecil County 26-50 Miles Round Trip

\$10.00-General Public

\$5.00-Seniors/Disabled

Within Cecil County Over 50 Miles Round Trip

\$20.00-General Public

\$10.00-Seniors/Disabled

Out of Cecil County OR Over 50 Miles Round Trip

\$40.00-General Public

\$20.00-Seniors/Disabled

Travel Training

Free group or individual travel training is available for people of all ages who need some additional assistance in learning about the Cecil County Public Transportation system. Training covers a variety of topics, including bus routes, bus stops, schedules and bus safety.

Travel training may be useful if you are not familiar with using public transportation or if you have difficulty getting around due to a disability.

Call 410-996-5295 #2 to schedule an appointment.

Smoking, eating, drinking or disruptive behavior will not be tolerated and is cause for revoking riding privileges

**Closed Select County Holidays
& During Inclement Weather**