

**OPEN GOV
ROADS DIVISION
FREQUENTLY ASKED QUESTIONS – DRAFT
JULY 5, 2022**

ROADWAY FLOODING – Roads that are overtopped and impassable due to significant rain and or storm events are considered an emergency and 911 should be notified directly.

TREE REMOVAL – Trees that have fallen across County Roads and into the utility power transmission lines shall be reported to 911 directly, unless during working hours Monday through Friday between the hours of 7am-3:30 pm (410-996-6270). The County is only responsible to clear the County's right-of-way.

POTHoles – Report potholes either through Open Gov reporting system and or the Roads Division (410-996-6270). Potholes will be evaluated and addressed by the Roads Division as soon as possible.

STOP SIGNS – Missing or damaged stop signs are considered an emergency and 911 should be notified, unless during working hours Monday through Friday between the hours of 7am-3:30 pm (Roads Office No. 410-996-6270). Roads Policy is to correct stop signs within two hours of received notification.

ROADSIDE MOWING – The Roads Division performs roadside mowing on a rotating scheduled basis to maximize scheduling efficiency. Roads Division goal is to complete two cycles of mowing County Roads annually. Where visibility is obstructed by vegetation and or other obstructions at the intersection of two County roads or where a County road intersects with other public roads (SHA, Towns, etc.) shall be reported to the Roads Division through Open Gov and or the Roads Division (410-996-6270). Obstructions where a private driveway and or private road intersect a County road are the responsibility of the home owner(s).

DEAD ANIMALS – Dead deer obstructing County roadways and within our right-of-way will be picked up by the County Roads Division (410-996-6270). Call State Highway Administration (410-398-1565) for dead deer on MD State roads (numbered roads). All other animals will be the responsibility of the homeowner.

CROSSOVER AND DRIVEWAY PIPES – The Roads Division will clear clogged pipes and replace/repair when necessary. Report clogged or damaged pipes either through the Open Gov reporting system and or the Roads Division (410-996-6270). New properties will need to acquire a permit by Land Use and Development (410-996-5220) and the homeowner will be tasked with having the work completed.

SNOW REMOVAL – Given today's advance weather outlooks, prepared by meteorological services, the Roads Division constantly monitors winter weather and if a precipitation event (snow, ice, sleet, etc.) is anticipated, Roads makes advance preparations and schedules our forces to respond to the events when needed. In addition, Roads will continue to monitor snow and salting operations during and after the events. Main County roads that serve as collectors will be plowed first with neighborhoods addressed last. During significant snow events Roads may make one pass through main and neighborhood roads to open them up for emergency services first and then return for final clearing as the storm passes.